



Searchlight

An Introduction

Powered by:



The most comprehensive travel risk management tool for academic institutions available to date.

When Crisis Strikes...

How Prepared Is Your Global Community?

Are Your Institution's Constituents, Assets and Reputation Protected?

Are You Quickly and Efficiently:

- ➔ Locating
- ➔ Communicating with
- ➔ Assisting Your Mobile Population?



Introducing Searchlight...

By combining four key components into a single-source solution, the Searchlight platform is like no other product on the market.

Developed in collaboration with students, faculty, and risk professionals, Searchlight is comprised of:

- ➔ Customized Online Resource Center
- ➔ The Global-View Dashboard
- ➔ Automated Advisory Tools
- ➔ Comprehensive Worldwide Provider Database

Powerful: A robust and interactive platform in a single travel risk management solution.

Customizable: Tailored online resource center that best addresses your institution's unique needs.

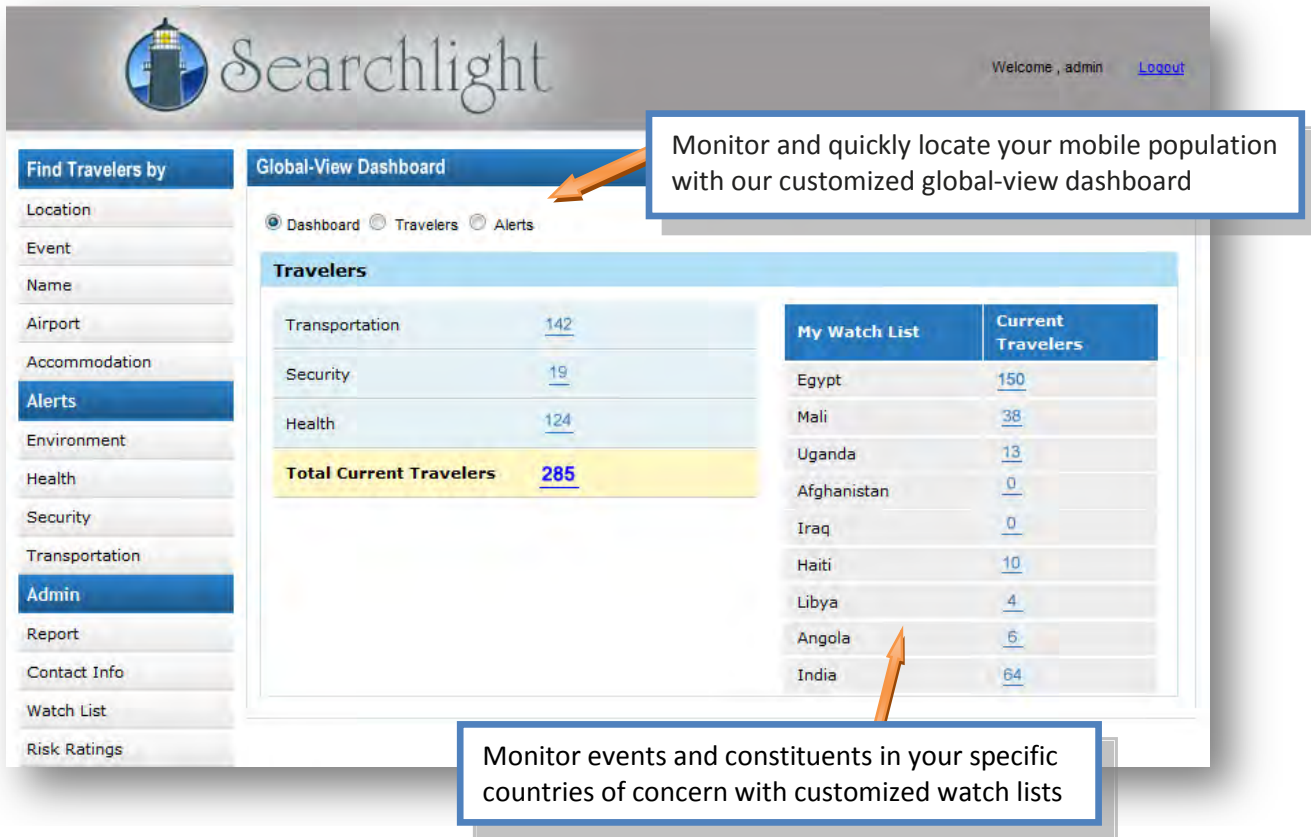
Interactive: Constituents can manage personal profiles, travel information and documents; administrators can locate, communicate and assist on demand.

Connected: Real-time, one-click multi-channel communication through two-way SMS (text), email, voice, and social media.

Continue reading to learn what Searchlight has to offer your global health and safety program...

Searchlight: Key Features

For Administrators:



Monitor and quickly locate your mobile population with our customized global-view dashboard

Travelers		My Watch List	Current Travelers
Transportation	142	Egypt	150
Security	19	Mali	38
Health	124	Uganda	13
Total Current Travelers	285	Afghanistan	0
		Iraq	0
		Haiti	10
		Libya	4
		Angola	6
		India	64

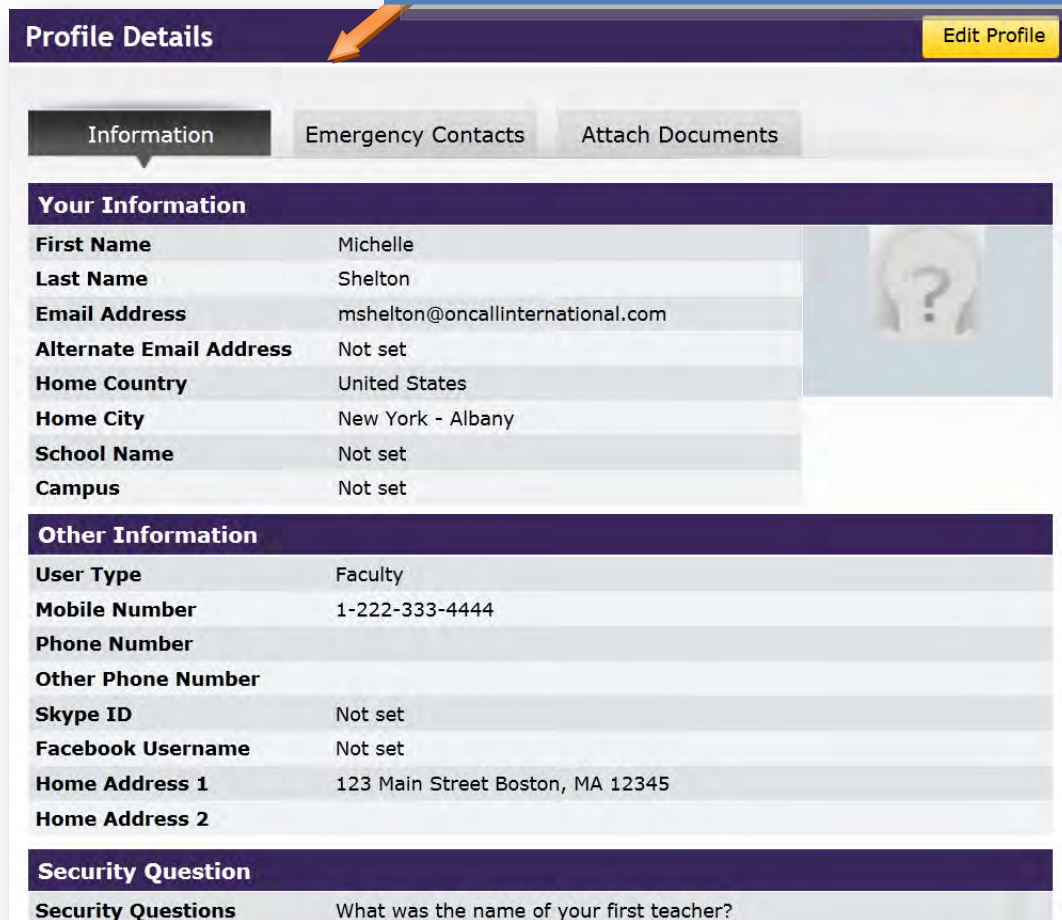
Monitor events and constituents in your specific countries of concern with customized watch lists

- ➔ Communicate with constituents through two-way **SMS (text), email, voice and social media**
- ➔ Prepare your constituents for their assignments with a **Customized Online Resource Center**
- ➔ Tailor information with an intuitive **Content Management System (CMS)**
- ➔ Provide destination-specific content and commentary through your designated **Country Experts**
- ➔ Specify risk ratings or use On Call's **Security Risk Rating System**

Searchlight: Key Features

For Your Constituents:

Store personal information, including emergency contacts and important documents, in a secure online profile



Profile Details Edit Profile

Information | Emergency Contacts | Attach Documents

Your Information

First Name	Michelle
Last Name	Shelton
Email Address	mshelton@oncallinternational.com
Alternate Email Address	Not set
Home Country	United States
Home City	New York - Albany
School Name	Not set
Campus	Not set

Other Information

User Type	Faculty
Mobile Number	1-222-333-4444
Phone Number	
Other Phone Number	
Skype ID	Not set
Facebook Username	Not set
Home Address 1	123 Main Street Boston, MA 12345
Home Address 2	

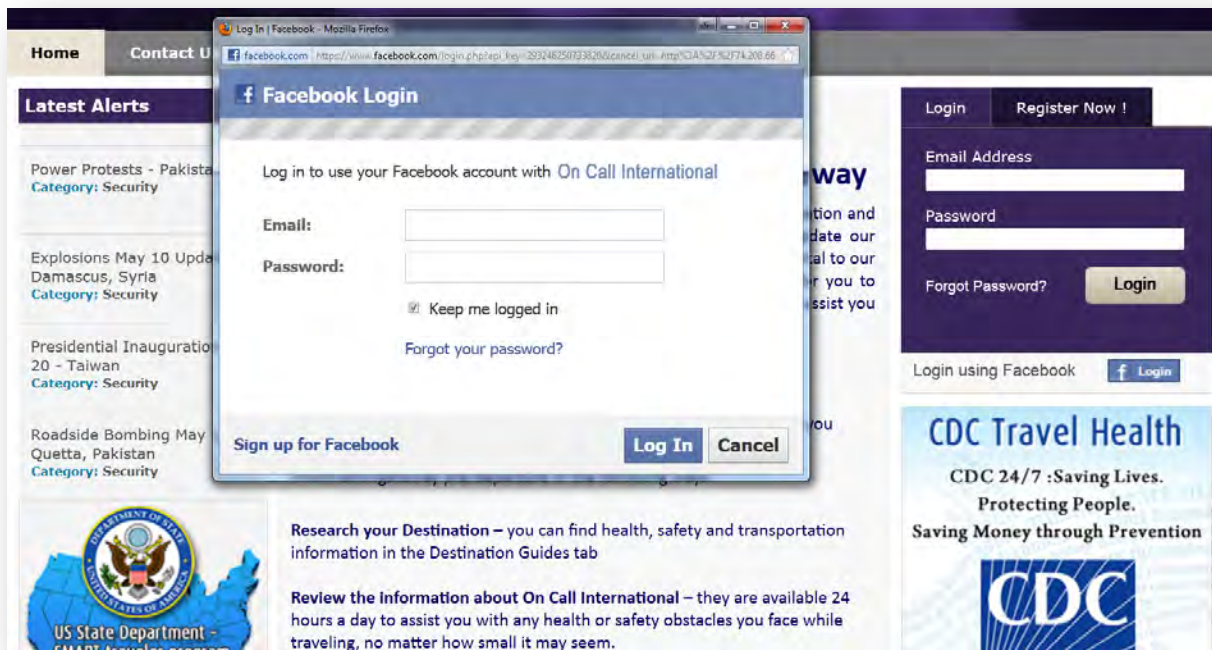
Security Question

Security Questions	What was the name of your first teacher?
--------------------	--

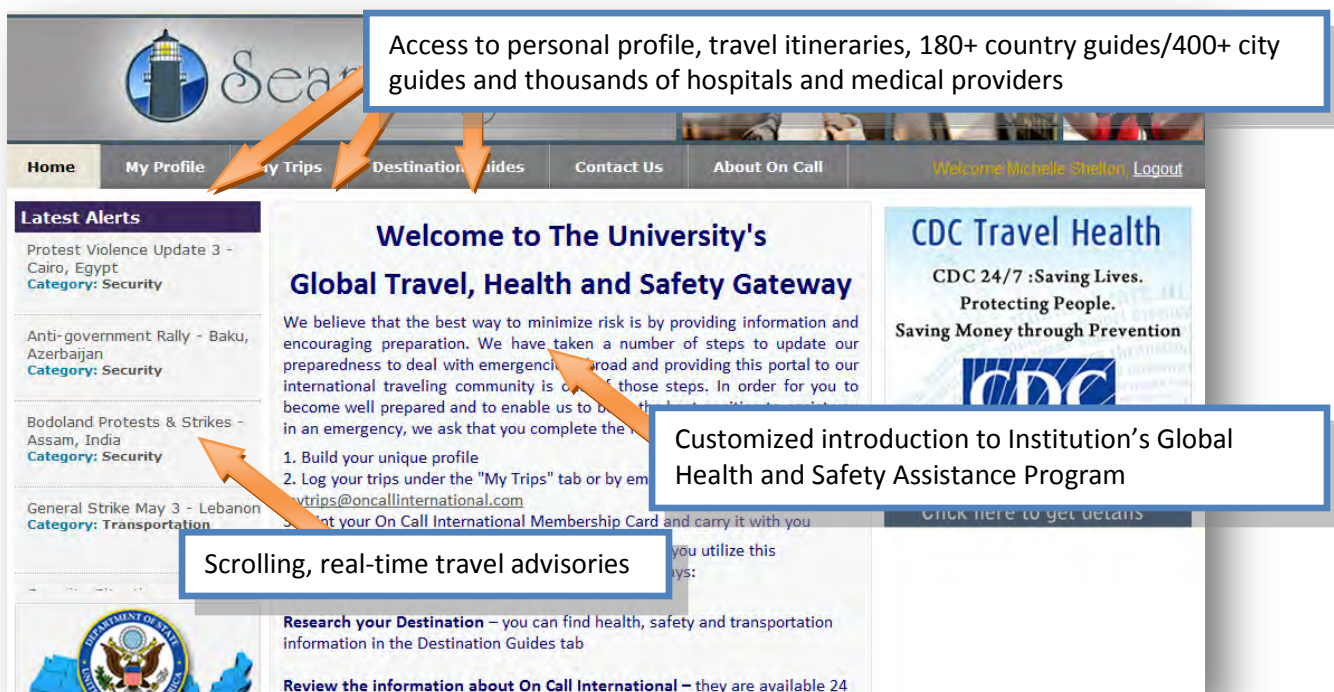
- ➔ Control **privacy settings** for the release of personal information to your emergency contacts
- ➔ Receive automated **travel alerts** via two-way SMS (text), email, voice and social media
- ➔ View pre-trip destination-specific **travel briefs** including health, security and cultural overviews
- ➔ Self-enter **travel itineraries**; provide access to others as desired
- ➔ Access our comprehensive **worldwide provider database**

Searchlight: Constituent's Experience

Facebook Login



Homepage



Searchlight: Constituent's Experience

My Profile

Edit Profile

Profile Details

Information
Emergency Contact
Attach Document

Your Information

First Name	Michelle
Last Name	Selton

Other Information (Optional)

User Type	Faculty
Mobile Number	1-222-333-4444
Phone Number	
Other Phone Number	

Securely enter personal information, designate emergency contacts and upload important travel and health-related documents

My Trip

My Trip

* Indicates Required Field

Trip Name *	Program Name
<input type="text"/>	<input type="text"/>

Information enclosed in my Personal Locator Beacon (PLB) activation when the need arise and / or circumstance. This information is used to provide Personal Locator information in order to assist in search and rescue operations.

Activity Type : Transit Accommodation

Enter Transit Details

Method of Transportation Air Train Bus Car Other

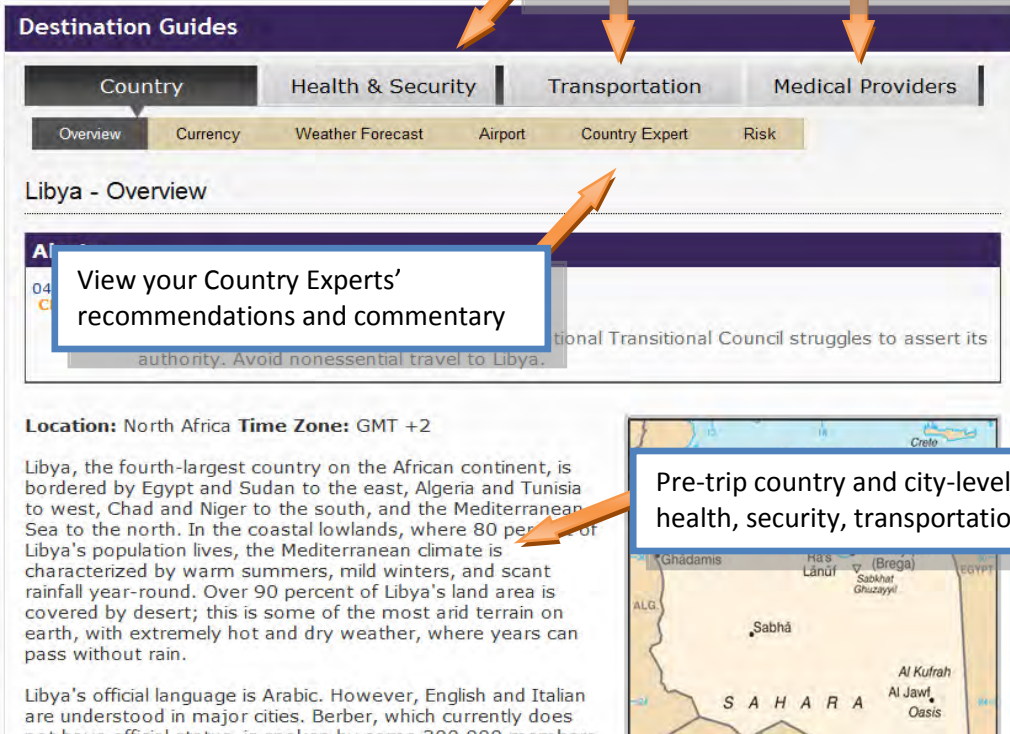
Depart Airport *	Arrive Airport *
<input type="text" value="Please Select"/>	<input type="text" value="Please Select"/>
Airline *	Flight No *
<input type="text"/>	<input type="text"/>
Depart Country *	Depart City *
<input type="text" value="Please Select"/>	<input type="text" value="Please Select"/>

Multiple options for receiving and inputting travel data manually or via data feed integration

Searchlight: Constituent's Experience

Destination Guides

Access our worldwide provider database and institution-specific destination resources



Destination Guides

Country | Health & Security | Transportation | Medical Providers

Overview | Currency | Weather Forecast | Airport | Country Expert | Risk

Libya - Overview

View your Country Experts' recommendations and commentary

Location: North Africa **Time Zone:** GMT +2

Libya, the fourth-largest country on the African continent, is bordered by Egypt and Sudan to the east, Algeria and Tunisia to west, Chad and Niger to the south, and the Mediterranean Sea to the north. In the coastal lowlands, where 80 percent of Libya's population lives, the Mediterranean climate is characterized by warm summers, mild winters, and scant rainfall year-round. Over 90 percent of Libya's land area is covered by desert; this is some of the most arid terrain on earth, with extremely hot and dry weather, where years can pass without rain.

Libya's official language is Arabic. However, English and Italian are understood in major cities. Berber, which currently does not have official status, is spoken by some 300,000 members

Pre-trip country and city-level destination guides including health, security, transportation and cultural information

Mapping Feature for Provider Database



Destination Guides

Country | Health & Security | Transportation | Medical Providers

City

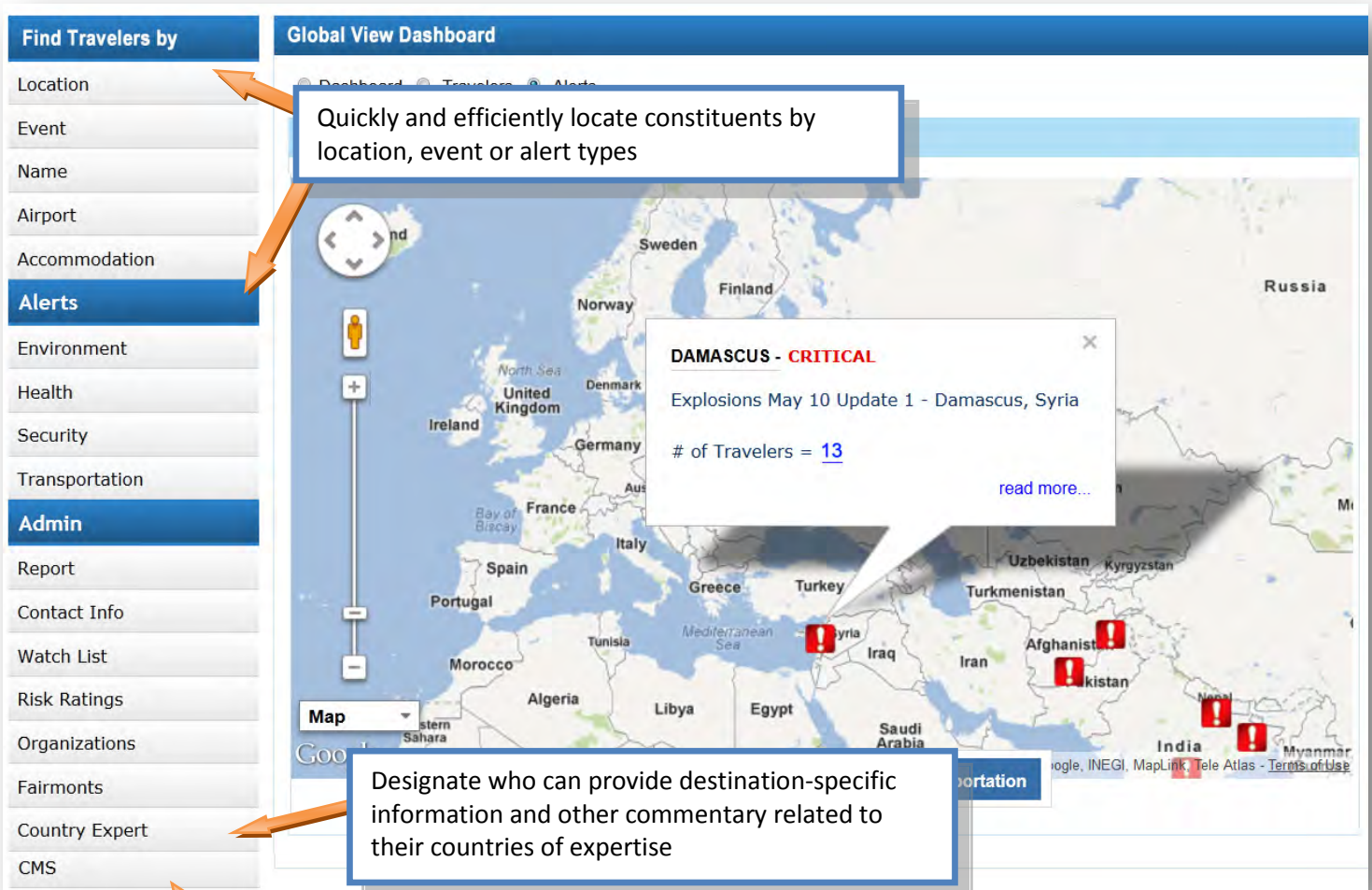
Map

H Hospitals

Mapping feature visually displays your constituents' nearby health and safety options from our worldwide provider database

Searchlight: Administrator's Experience

The Global-View Dashboard



Find Travelers by

- Location
- Event
- Name
- Airport
- Accommodation
- Alerts**
- Environment
- Health
- Security
- Transportation
- Admin**
- Report
- Contact Info
- Watch List
- Risk Ratings
- Organizations
- Fairmonts
- Country Expert
- CMS

Global View Dashboard

Quickly and efficiently locate constituents by location, event or alert types

DAMASCUS - CRITICAL
Explosions May 10 Update 1 - Damascus, Syria
of Travelers = [13](#)
[read more...](#)

Designate who can provide destination-specific information and other commentary related to their countries of expertise

Update information at a moments notice; including emergency response plans and international programs information

Searchlight: Administrator's Experience

Locating Your Constituents

Quickly and efficiently locate constituents, including those who are affected by events that could pose health and security risks

Travel Tracking Overview Back

Transit Details							
Personal Information		Transit Type	Departure		Arrival		
First Name	Last Name	Transit Type	City	Date	City	Date	Actions
parthasarathy	Bopparaju	Normal	Herat,Afghanistan	05/11/2012	Tirana,Albania	05/14/2012	

Accommodation Details						
Personal Information		Residence		Check		
First Name	Last Name	Hotel or Personal Residence	City	Check In Date	Check Out Date	Actions
parthasarathy	Bopparaju	Hotel	Herat,Afghanistan	05/14/2012	05/19/2012	

Communicating With Your Constituents

Communicate with individuals or large groups of constituents via two-way SMS (text), email, voice and social media

Country: United States
 City: Pennsylvania - Philadelphia
 Mobile Number: 12678974698

On Call International Messaging

Message to Michelle

Confirm your whereabouts in Syria as soon as possible. Contact On Call International immediately for assistance.

555-555-5555 or mail@oncallinternational.com

Character Count =155

Email
 SMS
 Voice

Check-In Message Print

Transit Details			
Personal Information	Transit Type	Departure	Arrival

Searchlight: Administrator's Experience

Incident Response Management and Tracking

Communicate, at a group level, actions and outcomes of events affecting your constituents and global assets

Syria

Syria
posted by admin on May 8, 2012

Constituents in serious danger as a result of recent political events. Four travelers have not yet confirmed whereabouts. Reaching out to next of kin.

Tags: [syria](#), [political unrest](#)
Permalink | [Comments \(1\)](#) | Last updated on May 8, 2012

One comment

Jane says on May 9, 2012 at 09:27 am
Located two more travelers, who are enroute to safety. Reaching out to remaining two travelers' next of kin.

Leave a Comment

* Indicates Required Field

Name

Email

Communicating With Other Administrators

Create, monitor, manage and archive your incident responses remotely with your delegated Searchlight Administrators

Jane says on [Syria](#)

Update | **Delete** | May 9, 2012 at 09:27 am

Located two more travelers, who are enroute to safety. Reaching out to remaining two travelers' next of kin.



The Academic Experts:

With the increasing trend of academic mobility to non-traditional destinations, students, faculty and school administrators are faced with health and safety risks in a challenging new world.

Medical emergencies, acts of terrorism, political unrest, rural isolation and natural disasters can occur at any time, any place and can escalate quickly.

Directly partnering with On Call will enable you to provide your constituents with immediate high-quality assistance support when a medical or security emergency occurs.

Enhancing your Global Health and Safety Initiatives with Searchlight is Easy and Cost Effective!

Contact:

Melanie Bittar

Director, Global Academic Risk Solutions

On Call International

One Delaware Drive, Salem, NH 03079

Direct: +1.877.318.6902

Email: academic@oncallinternational.com



About On Call International

On Call International is the industry leader in the medical, security and travel assistance field, providing travelers with protection and services when they are away from home. On Call offers customized medical, security, travel, concierge and insurance products to more than 15 million travelers, including over 250 institutions of higher education, 24 hours a day, 365 days a year.

As the U.S. arm of the International Assistance Group (IAG), the largest network of assistance providers worldwide, On Call International is uniquely suited to partner with colleges and universities to deliver remarkable service and tailor assistance programs that satisfy your institution's most challenging travel demands. Collectively, we employ over 6,000 employees, maintain 36 Alarm Centers, and have ground correspondents in over 200 countries worldwide.

For more information, visit www.oncallinternational.com